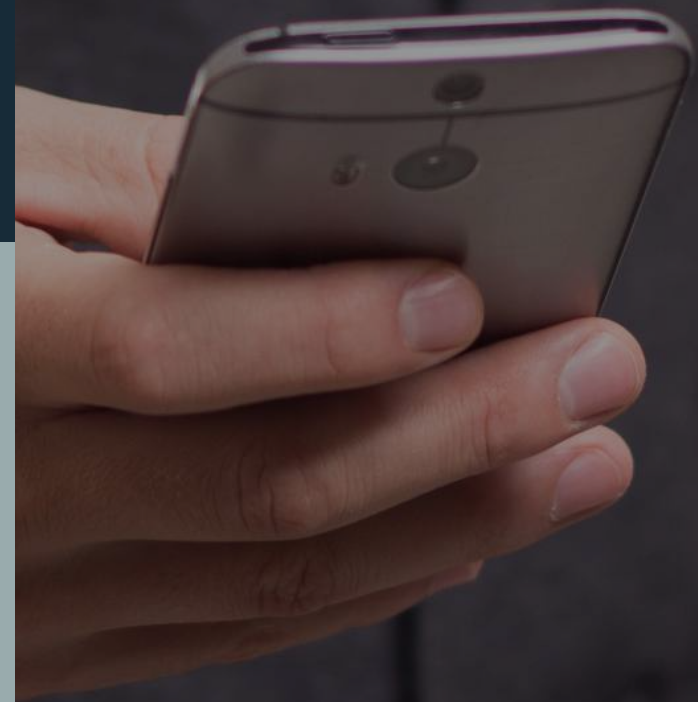




EASY, IMMEDIATE, AUTOMATED EMAIL UPDATES

“This technology has changed our customers’ image of my company.

They now know the status and details of their orders and they are much happier.”



Automatically send important order updates by email, backed by the power of real-time JDE integration.

Dramatically reduce customer service and sales reps’ time wasted responding to calls and emails from customers requesting routine updates.

SnapMail eliminates many non-critical order status communications touches your company has to address. *Automatically send emails to proactively replace reps’ most common phone conversations:*

- Automated Sales Order Acknowledgement
- Automated Change Orders
- Automated Shipping Acknowledgement




GREAT CUSTOMER COMMUNICATION INSPIRES CONFIDENCE

Provide truly proactive customer service.

AUTOMATED EMAILS TRANSFORM THE ORDER EXPERIENCE.

Leverage JDE: automation reduces effort
and modernizes customer relationships.

GET STARTED: 630-429-9845 sales@cditechnology.com



SnapMail works directly with the JD Edwards Sales Order Management Order Activity Rules.

When any order reaches a pre-designated status, SnapMail will read the order information in JD Edwards and automatically send emails to the customer, updating them with order status and key related information.

Templates for emails are soft coded and easily customized.